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June 26, 2017

Via Hand Delivery

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, SW Washington, DC 20554

Re: WC Docket No. 14-58

2017 ETC Annual Report of Sandhill Telephone Cooperative

Study Area Code 240546

Dear Ms. Dortch:

On behalf of Sandhill Telephone Cooperative ("Company"), JSI files the attached confidential version of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules.¹ Company seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information.² The redacted version is being filed this date via the FCC's Electronic Comment Filing System.

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall JSI Vice President 301-459-7590

jkuykendall@jsitel.com

¹ 47 C.F.R. §§ 54.313, 54.422.

² Connect America Fund et al., WC Docket Nos. 10-90 and 14-58, Protective Order, DA 16-296 rel. March 22, 2016 (Protective Order). 47 C.F.R. § 54.313(f)(2).

FCC Form 481 - Carrier Annual Reporting REDACTED FOR PUBLIC INSPECTION OMB Control No. 3060-0986/OMB Control No. 3060-0819 Data Collection Form

<010>	Study Area Code	240546
<015>	Study Area Name	SANDHILL TEL COOP
<020>	Program Year	2018
<030>	Contact Name: Person USAC should contact with questions about this data	Jeanne Oliver
<035>	Contact Telephone Number: Number of the person identified in data line <030>	8436586845 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	jeanne.oliver@shtc.net
	Form Type	54.313 and 54.422

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

	July 2013											
<010>	Study Area Co	ode				240546	240546					
<015>	> Study Area Name			SANDHILL TE	L COOP							
<020>	> Program Year			2018								
<030>	Contact Name - Person USAC should contact regarding this data Jeanne Oliver											
<035>	5> Contact Telephone Number - Number of person identified in data line <030> 8436586845 ext.											
<039>	O39> Contact Email Address - Email Address of person identified in data line <030> jeanne.oliver@shtc.net											
<210>	10> For the prior calendar year, were there any reportable voice service outages? No											
<220>	<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d>></d>	<e></e>	<f></f>	<g></g>	<h></h>
	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures

NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures

•	iulfilled Service Request ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	240546	
<015>	Study Area Name	SANDHILL TEL COOP	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Jeanne Oliver	
<035>	Contact Telephone Number - Number of person identified in data line	<030> 8436586845 ext.	
<039>	Contact Email Address - Email Address of person identified in data line	e<030> jeanne.oliver@shtc.net	
<300> U	nfulfilled service request (voice)	0	
<310> [Detail on attempts (voice)		
		Name of Attached Document	
<320> Unfulfilled service request (broadband)		0	
<330>	Detail on attempts (broadband)		
.550		Name of Attached Document	

(400) Number of Complaints per 1,000 customers	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code 240546	
<015>	Study Area Name SANDHILL T	EL COOP
<020>	Program Year	
<030>	Contact Name - Person USAC should contact regard	ing this data Jeanne Oliver
<035>	Contact Telephone Number - Number of person ide <030>	ntified in data line 8436586845 ext.
<039>	Contact Email Address - Email Address of person ide <030>	entified in data line jeanne.oliver@shtc.net
<400>	Select from the drop-down list to indicate how you voice complaints (zero or greater) for voice telephocalendar year for each service area in which you are any facilities you own, operate, lease, or otherwise	ny service in the prior Offered only fixed voice designated an ETC for
<410>	Complaints per 1000 customers for fixed voice	0.0
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you end-user customer complaints (zero or greater) for the prior calendar year for each service area in which an ETC for any facilities you own, operate, lease, or	broadband service in Offered only fixed broadband hyou are designated
<440>	Complaints per 1000 customers for fixed broadband	0.0
<450>	Complaints per 1000 customers for mobile broadba	nd

•	npliance With Service Quality Standards and Consumer Protection Rules lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013				
<010>	Study Area Code	240546					
<015>	Study Area Name	SANDHILL TEL COOP					
<020>	Program Year	2018					
<030>	Contact Name - Person USAC should contact regarding this data	Jeanne Oliver					
<035>	Contact Telephone Number - Number of person identified in data line <030>	8436586845 ext.					
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeanne.oliver@shtc.net					
<500>	Certify compliance with applicable service quality standards and consumer pr	otection rules Yes					
		240546SC510.pdf					
<510>	<510> Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance						
<515>	Certify compliance with applicable minimum service standards						

•	unctionality in Emergency Situations R Ollection Form	REDACTED FOR PUBLIC INSPECTION	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	240546	
<015>	Study Area Name	SANDHILL TEL COOP	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Jeanne Oliver	
<035>	Contact Telephone Number - Number of person identified in data li	ine <030> 8436586845 ext.	
<039>	Contact Email Address - Email Address of person identified in data I	line <030> jeanne.oliver@shtc.net	

Yes 240546SC610.pdf

 $<\!\!600\!\!> \quad \text{Certify compliance regarding ability to function in emergency situations}$

<610> Descriptive document for Functionality in Emergency Situations

(700) Price Offerings including Voice Rate Data		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	240546	
<015> Study Area Name	SANDHILL TEL COOP	
<020> Program Year	2018	
<030> Contact Name - Person USAC should contact regarding this data	Jeanne Oliver	
<035> Contact Telephone Number - Number of person identified in data l	ine <030> 8436586845 ext.	
<039> Contact Email Address - Email Address of person identified in data	line <030> jeanne.oliver@shtc.net	
<701> Residential Local Service Charge Effective Date <702> Single State-wide Residential Local Service Charge		

<703>	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
					Residential Local			Mandatory Extended Area	
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
					See at	tached worksheet			
						laciica wornsiicel			
!									

(710) Broadbrand Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	40546
<015>	Study Area Name	SANDHILL TEL COOP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Jeanne Oliver
<035>	Contact Telephone Number - Number of person identified in data line <030>	8436586845 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeanne.oliver@shtc.net

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated	Total Rate and Fees	Broadband Service - Download Speed	Broadband Service - Upload Speed (Mbps)	Usage Allowance	Usage Allowance Action Taken When Limit Reached {select }
	State	Exchange (IEEe)	nesidential nate	7003	Total Nate and Fees	(Maps)	оргова эреса (мюрз)	(02)	Zimie Rederied (Sereet)
				- See attacl	hed				
			,	worksheet -					

	(800) Operating Companies Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
			July 2013
<010>	Study Area Code		240546
<015>	Study Area Name		SANDHILL TEL COOP
<020>	Program Year		2018
<030>	Contact Name - Person L	JSAC should contact regarding this data	Jeanne Oliver
<035>	Contact Telephone Num	ber - Number of person identified in data line <030>	8436586845 ext.
<039>	Contact Email Address -	Email Address of person identified in data line <030>	jeanne.oliver@shtc.net
<810>	Reporting Carrier	Sandhill Telephone Cooperative, Inc.	
<811>	Holding Company	Not Applicable	
<812>	Operating Company	Sandhill Telephone Cooperative, Inc.	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
-			
-			
•			
•			
-			
•			
•			
•			
-			
-			
•			
•			

(900) Tri	bal Lands Reporting		FCC Form 481
Data Col	lection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
			va, 2020
<010>	Study Area Code	240546	
<015>	Study Area Name	SANDHILL TEL COOP	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Jeanne Oliver	
<035>	Contact Telephone Number - Number of person identified in data line <030>	8436586845 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeanne.oliver@shtc.net	
<900>	Does the filing entity offer tribal land services? (Y/N)	No	
<910>	Tribal Land(s) on which ETC Serves		
<920>	Tribal Government Engagement Obligation	Name of Attached D	Document
If your c	ompany serves Tribal lands, please select (Yes,No, NA) for each these boxes		
-	rm the status described on the attached PDF, on line 920,	<u></u> 1	
	trates coordination with the Tribal government pursuant to	Select	
	B(a)(9) includes:	Yes or No or Not Applicable	
<921> <922>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning;	Not Applicable	
<923>	Marketing services in a culturally sensitive manner;		
<924>	Compliance with Rights of way processes		
<925>	Compliance with Land Use permitting requirements		
<926>	Compliance with Facilities Siting rules		
<927>	Compliance with Environmental Review processes		
<928>	Compliance with Cultural Preservation review processes		
<929>	Compliance with Tribal Business and Licensing requirements.		
.525	25paee Thou business and Electioning requirements.		

	REDACTI	ロレートロト	TUDLIC INSPECTION		5
(1000) Vo	pice and Broadband Service Rate Comparability		FC	CC Form 481	
Data Coll	ection Form		10	MB Control No. 3060-0986/OMB Control No. 3060-0819	
			Ju	ly 2013	
<010>	Study Area Code		240546		
<015>	Study Area Name		SANDHILL TEL COOP		
<020>	Program Year		2018		
<030>	Contact Name - Person USAC should contact regarding this data		Jeanne Oliver		
<035>	Contact Telephone Number - Number of person identified in data line <0		8436586845 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <0	030>	jeanne.oliver@shtc.net		
<1000>	Voice services rate comparability certification	Yes			
<1010>	Attach detailed description for voice services rate comparability compliance				
	-		Name of Attached Document		
<1020>	Broadband comparability certification		Pricing is no more than the m ireline Competition Bureau	ost recent applicable benchmark announced	by
<1030>	Attach detailed description for broadband comparability compliance				
			Name of Attached Document		

(1100) N	lo Terrestrial Backhaul Reporting		FCC Form 481
Data Co	llection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	240546	
<015> <020>	,	SANDHILL TEL COOP	
<030>	Contact Name - Person USAC should contact regarding this data	Jeanne Oliver	
<035> <039>		8436586845 ext. jeanne.oliver@shtc.net	
<1100>	Certify whether terrestrial backhaul options exist (Y/N)	Yes	
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	kbps	

(1200) Te	erms and Condition for Lifeline Customers			FCC Form 481
Lifeline				OMB Control No. 3060-0986/OMB Control No. 3060-0819
Data Coll	ection Form			July 2013
.040	Child Asso Code			
<010>	Study Area Code		240546	
<015>	Study Area Name		SANDHILL TEL COOP	
<020>	Program Year		2018	
<030>	Contact Name - Person USAC should contact regarding this data		Jeanne Oliver	
<035>	Contact Telephone Number - Number of person identified in data line <		8436586845 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <	<030>	jeanne.oliver@shtc.net	
			240546SC1210.pdf	
			2103105C1210.pd1	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans			
		_	Λ	lame of Attached Document
<1220>	Link to Public Website HT	TP		
	heck these boxes below to confirm that the attached document(s), on line 1210,	•		
or the we	bsite listed, on line 1220, contains the required information pursuant to			
§ 54.422	(a)(2) annual reporting for ETCs receiving low-income support, carriers must			
annually i	report:			
<1221>		~		
	telephony service plans offered to Lifeline subscribers,			
<1222>	Details on the number of minutes provided as part of the plan,	v		
	, , , , , , ,			
	(-	_		
<1223>	Additional charges for toll calls, and rates for each such plan.	/		

` ,	ice Cap Carrier Additional Documentation		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers			July 2013
<010>	Study Area Code	240546	
<015>	Study Area Name	SANDHILL TEL COOP	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Jeanne Oliver	
<035>	Contact Telephone Number - Number of person identified in data line <030>	8436586845 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeanne.oliver@shtc.net	

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2011>	3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.		
<2022>	Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.		
<2023>	The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.		
<2024A>	Round 2 Recipient of Incremental Support?		
<2024B>	Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	
<2025A>	Round 2 Recipient of Incremental Support?		
<2025B>	Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	Name of Attached Document Listing Required Information	
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		

(2005) Price Cap	Carrier Additional Documentation	FCC Form 481	
Data Collection F	Form		. 3060-0986/OMB Control No. 3060-0819
Including Rate-of	f-Return Carriers affiliated with Price Cap Local Exchange Carriers	July 2013	
Price Ca	p Carrier Connect America ICC Support {47 CFR § 54.313(d)}		
<2016>	Certification support used to build broadband		
Connect	America Phase II Reporting {47 CFR § 54.313(e)}		
<2017A>	Connect America Fund Phase II recipient?		
<2017C>	Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.		
<2018>	Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)	Name of Attached Document Listing Required Information	
<2019>	Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)		

(3005) Rate Of Return Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	240546
<015>	Study Area Name	SANDHILL TEL COOP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Jeanne Oliver
<035>	Contact Telephone Number - Number of person identified in data line <030>	8436586845 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeanne.oliver@shtc.net

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)				
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}		Yes - Att	cach Certifica	240546sc3010.pdf
(3010B)	Please Provide Attachment	Name of Attached Doo Information	cument Lis	ting Required	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	No - No New Community	y Anchors		
(3012B)	Please Provide Attachment	Name of Attached Doo Information	cument Lis	ting Required	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	O	0	
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	\cup	\odot	
(3015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: Electronic copy of their annual RUS reports		Γ		
	(Operating Report for Telecommunications Borrowers)				
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		L		
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Doo Information	cument Lis	ting Required	
(3018)	If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	(Yes/No)	•	0	
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers			V	
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows			~	
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			V	
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers				
(3023)	Underlying information subjected to a review by an independent certified public accountant				
(3024)	Underlying information subjected to an officer certification.				
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows				240546sc3026.pdf
(3026)	Attach the worksheet listing required information	Name of Attached Doo Information	cument Lis	ting Required	2103108C3020.pqr

lo. 3060-0819
0. 3000-0819

<010>	Study Area Code	240546
<015>	Study Area Name	SANDHILL TEL COOP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Jeanne Oliver
<035>	Contact Telephone Number - Number of person identified in data line <030>	8436586845 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeanne.oliver@shtc.net

Financial Data Summary	
(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

(4005) Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	240546
<015>	Study Area Name	SANDHILL TEL COOP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Jeanne Oliver
<035>	Contact Telephone Number - Number of person identified in data li	ne <030> 8436586845 ext.
<039>	Contact Email Address - Email Address of person identified in data l	ine <030> jeanne.oliver@shtc.net

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

speed and data usage allowances available in the

relevant geographic area.

If yes to 4003A, please provide a response for 4003B.		
4003b . Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information	
Broadband Deployment Locations – FCC 14-98 (par	agraph 80)	
4004a . Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.	Name of Attached Document Listing Required Information	
4004b . Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband	Name of Attached Document Listing Required Information	

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	240546
<015>	Study Area Name	SANDHILL TEL COOP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Jeanne Oliver
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<039>	Contact Email Address - Email Address of person identified in data line <030>	jeanne.oliver@shtc.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Signature of Authorized Officer: Date Printed name of Authorized Officer: Title or position of Authorized Officer: Telephone number of Authorized Officer: Study Area Code of Reporting Carrier: Filing Due Date for this form: Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	240546
<015>	Study Area Name	SANDHILL TEL COOP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Jeanne Oliver
<035>	Contact Telephone Number - Number of person identified in data line <030>	8436586845 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeanne.oliver@shtc.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier I certify that (Name of Agent) John Staurulakis, Inc. is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.		
Name of Authorized Agent: John Staurulakis, Inc.		
Name of Reporting Carrier: SANDHILL TEL COOP		
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/23/2017	
Printed name of Authorized Officer: Christopher Chambers		
Title or position of Authorized Officer: CEO/General Manager		
Telephone number of Authorized Officer: 8436586379 ext.		
Study Area Code of Reporting Carrier: 240546	Filing Due Date for this form: 07/03/2017	
, ,	ned by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Be	ehalf of Reportin	g Carrier
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reporte		
Name of Reporting Carrier: SANDHILL TEL COOP		
Name of Authorized Agent Firm: John Staurulakis, Inc.		
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date:	06/23/2017
Name of Authorized Agent Employee: Lans Chase		
Title or position of Authorized Agent or Employee of Agent Staff Director - Regulatory		
Telephone number of Authorized Agent or Employee of Agent: 7705692015 ext.1		
Study Area Code of Reporting Carrier: 240546 Filing Due Date for this form: 07/03/2017		
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S. 18 of the United States Code, 18 U.S.C. § 1001.	5.C. §§ 502, 503(b), o	fine or imprisonment under Title

Attachments

Sandhill Telephone Cooperative, Inc.'s demonstration of complying with applicable service quality standards and consumer protection rules for voice and broadband services:

In establishing this certification in its 2005 ETC Order,¹ the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." ² The FCC found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement and that the sufficiency of other commitments would be considered on a case-by-case basis.³ In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."⁴

Sandhill Telephone Cooperative, Inc. ("Sandhill") hereby certifies that it is in compliance with applicable service quality standards and consumer protection rules. Sandhill is subject to consumer protection obligations under both federal and South Carolina state law. These obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of the Public Service Commission of South Carolina which disclose rates, and terms and conditions of service to customers (Section 103-612.2.1 of the South Carolina Code of Regulations); (2) adherence to state consumer protection requirements governing telephone providers which

¹ Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

² *Id.* at para. 28.

³ *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy." *Id.* at n. 71.

⁴ *Id.* at n. 72.

govern Standards and Quality of Service (Sections 103-661, 103-662, and 103-663 of the South Carolina Code of Regulations); Customer Relations, including billing, deposits, discontinuance and termination of service (Sections 103-620 through 103-633 of the South Carolina Code of Regulations); Engineering and Safety Standards (Sections 103-640 through 103-646 and 103-670 through 103-672 of the South Carolina Code of Regulations); Inspections and Tests (Sections 103-650 through 103-653 of the South Carolina Code of Regulations); Records and Reports (Sections 103-610 through 103-619 of the South Carolina Code of Regulations) and Customer Complaints (Section 103-628 of the South Carolina Code of Regulations); (3) truth-in-billing requirements (Section 103-622.1 of the South Carolina Code of Regulations); and (4) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

Sandhill is subject to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in 47 CFR § 8.3. The Company furthermore will comply with all requirements set forth in the 2015 Open Internet Order.

Sandhill Telephone Cooperative's demonstration of ability to function in emergency situations for voice and broadband services:

Sandhill Telephone Cooperative, Inc. ("Sandhill") hereby certifies that it is able to function in emergency situations as set forth in 47 C.F.R. § 54.202(a)(2)¹ and Section 103-646 of the South Carolina Code of Regulations. Sandhill's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2) and Section 103-646 of the South Carolina Code of Regulations. Sandhill can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow Sandhill to manage traffic spikes throughout its network, as emergency situations require. In addition, Sandhill has redundancy for connectivity purposes *via* additional routes and electronic equipment for voice and broadband services.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. Sandhill has battery backup at all office locations and in its electronic equipment sites. Length of run time is determined by the equipment serving the area and the number of customers working out of the equipment. Generators are installed at all Central Office locations. They will continue to run as long as Sandhill has access to fuel.

Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

(700) Pri	ce Offerings including Voice Rate Data		FCC Form 481
Data Collection Form			OMB Control No. 3060-0986/OMB Control No. 3060-0819
			July 2013
<010>	Study Area Code	240546	
<015>	Study Area Name	SANDHILL TEL COOP	

2018

Jeanne Oliver

8436586845 ext.

jeanne.oliver@shtc.net

<701> Residential Local Service Charge Effective Date

1/1/2017

702> Single State-wide Residential Local Service Charge

Contact Telephone Number - Number of person identified in data line <030>

Contact Email Address - Email Address of person identified in data line <030>

Contact Name - Person USAC should contact regarding this data

<703>

<020>

<030>

<035>

<039>

Program Year

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
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State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
SC	ALL		FR	10.8	0.0	0.2	0.0	11.0

(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	240546
<015>	Study Area Name	SANDHILL TEL COOP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Jeanne Oliver
<035>	Contact Telephone Number - Number of person identified in data line <030>	8436586845 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jeanne.oliver@shtc.net

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Line 1210 REDACTED FOR PUBLIC INSPECTION





Lifeline is a federal program that offers assistance with residential phone or broadband service for customers who qualify. Customers must meet specific, pre-determined guidelines set by the federal government. The program is non-transferable. Only one Lifeline service is available per household. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses.

Eligibility is based on receiving one of these services:

- Supplemental Security Income (SSI)
- Supplemental Nutrition Assistance Program (SNAP), formerly Food Stamps
- Medicaid
- Federal Public Housing Assistance (FPHA) or Section 8 Housing Assistance
- · Veterans Pension and Survivors Benefit
- Consumers can also qualify based on income if household income is at or below 135% of the Federal Poverty Guidelines.



(C)

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BASIC LOCAL EXCHANGE SERVICE

3.7 <u>LIFELINE PROGRAM</u>

3.7.1 General

- A. Lifeline Assistance is a non-transferable residential retail service offering for which qualifying low-income subscribers pay reduced charges, as provided for below. Lifeline Assistance enables eligible subscribers to pay reduced charges on supported services as defined in 47 C.F.R. Section 54.101 which meet the minimum standards as defined in 47 C.F.R. Section 54.408.
- B. The Lifeline credit available to an eligible customer in South Carolina is equal to the total of federal support as established by the Federal Communications Commission (47 C.F.R. Section 54.403) and state support as established by the Public Service Commission of South Carolina. The amount of credit will not exceed the charge for local service, which includes the access line, the Subscriber Line Charge and local usage.
- C. The Company shall apply the baseline payments received by the administrator of the federal Lifeline Assistance program to waive the qualifying customer's federal End-User Common Line Charge associated with the voice service. The Company shall apply any additional federal support amount to the qualifying customer's basic local exchange service rate.
- D. Qualifying customers must subscribe to a generally available residential service plan or package that is made generally available in the Company's service area.
- E. Partial payments that are received from Lifeline customers shall first be applied to the supported service charges and then to any outstanding charges for additional services. (C)
- F. Nothing in this Section shall prohibit a customer who is otherwise eligible for the Lifeline Program from obtaining and using telecommunications equipment and services designed to aid such customer in utilizing qualifying telecommunications services.
- G. The Lifeline Program rate reduction does not apply to Service Connection Charges.
- H. The Lifeline Program rate will not be available on a retroactive basis.

Issued: November 16, 2016 Effective: December 2, 2016

BY: President

3.7 LIFELINE PROGRAM (Cont'd)

3.7.2 Eligibility and Certification Requirements

A. Subscribers are eligible for Lifeline Assistance if:

BASIC LOCAL EXCHANGE SERVICE

- 1. The subscriber's household income is at or below 135 percent of the Federal Poverty Guidelines, or
- 2. The subscriber, or one or more of the subscriber's dependents or the subscriber's household, receives benefits from at least one of the following qualifying programs:

Medicaid:

Supplemental Nutrition Assistance Program (SNAP), formerly known as Food Stamps;

Supplemental Security Income (SSI);

Federal Public Housing Assistance;

(D)

(D) (D)

Veterans Pension and Survivors Benefit Programs.

(N)

- 3. Other eligibility requirements may be established by the Federal Communications Commission.
- (N)

(C)

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- B. Until the National Lifeline Eligibility Verifier has been implemented in South Carolina, each subscriber to Lifeline Assistance must provide documentation of income-based or program-based eligibility and certify in writing to the Company, under penalty of perjury, that s/he receives benefits under a program outlined in paragraph A. above, and must on that same document, agree to notify the Company if s/he ceases to participate in the program(s) or to meet income eligibility requirements. The certification form shall conform to the requirements described herein, and shall be made available upon request to any subscriber. The Company shall retain all such subscriber certifications in order to furnish proof of subscriber eligibility as may be required from time to time by Universal Service administrators.
- C. A subscriber may elect at the time of subscription to Lifeline Assistance to receive toll limitation as part of Lifeline Assistance. "Toll limitation" is a service that allows a subscriber to elect not to allow the completion of outgoing toll calls from the subscriber's residence.

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BASIC LOCAL EXCHANGE SERVICE

3.7 <u>LIFELINE PROGRAM</u> (Cont'd)

3.7.2 Eligibility Requirements (Cont'd)

C. (Cont'd)

- (2) Applicants who demonstrate poverty level income either:
 - (a) As determined by the individual's Federal income tax return. Individuals choosing this option are required to obtain and deliver or mail to the Cooperative a photocopy of their most recent U.S. Individual Tax Return (Form 1040, 1040A, or 1040EZ) that was submitted to the Internal Revenue Service. The Cooperative will look at the number of exemptions reported to determine the size of the family unit and the dollar amount reported on the adjusted gross income line. These figures will then be compared to current federal poverty income level guideline tables, as published in the Federal Register, to determine if the applicant meets the income criteria.
 - (b) Fixed income, retired or other subscribers not required to file an individual tax return (Form 1040, Form 1040A or 1040EZ) should write a letter to the Cooperative with a written statement to that effect and a statement that they qualify for the Lifeline Program. The Cooperative may choose to verify this information with a State or Federal agency before determining the applicant's eligibility.

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BASIC LOCAL EXCHANGE SERVICE

3.7 <u>LIFELINE PROGRAM</u> (Cont'd)

3.7.3 Restrictions

A. Only one Lifeline Assistance credit is available per household.

3.7.4 Recertification

A. Customers must recertify on an annual basis that they continue to qualify for the discounted service.

3.7.5 Credit and Collection

A. Credit References

The credit verification procedures used for all applicants who apply for service with the Cooperative will also be used for applicants who apply for service under the Lifeline Program.

B. Deposits

The Company may not collect a service deposit in order to initiate voiceonly Lifeline Assistance if the qualifying low-income subscriber voluntarily elects toll blocking from the Company, where available or if the qualifying low-income subscriber elects a calling plan that does not distinguish between toll and non-toll calls in its pricing. If toll blocking is unavailable, then the Company may charge a service deposit.

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3.1 GENERAL

A. Description and Area of Operations

Sandhill Telephone Cooperative, Inc. (Cooperative) is a public utility providing telecommunications service in the areas certificated to the Cooperative by the Public Service Commission of South Carolina.

Headquarters for the Cooperative are located at P.O. Box 519, 122 S. Main Street, Jefferson, South Carolina 29718. Cooperative representatives may be contacted at (803) 658-3434.

The Cooperative is largely financed by the Rural Utilities Service (RUS), and provides one-party service throughout its service area according to an area coverage design approved by the RUS.

Areas of Operation

Exchange	NPA-NXX	County	
McBee	335	Chesterfield	
Jefferson	658	Chesterfield	
Ruby	634	Chesterfield	
Chesterfield	623, 622	Chesterfield	(T)
Pageland	672, 675	Chesterfield	(T)
Patrick	498	Chesterfield	` ,
Bethune	334	Kershaw	

B. Exchange service areas are identified on maps filed at the end of this Section.

Map for McBee	Separate page
Map for Jefferson	Separate page
Map for Ruby	Separate page
Map for Chestefield	Separate page
Map for Pageland	Separate page
Map for Patrick	Separate page
Map for Bethune	Separate page

C. The rates for service and equipment and not specifically shown in this section are presented in other sections of this Tariff.

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3.2 MONTHLY EXCHANGE RATES

A. Monthly exchange rates are authorized by the Public Service Commission of South Carolina and are shown as follows:

3.2.1 Flat Rate Service

.1	Flat Rate Service	-	Tariff	
	Chesterfield Exchange*		Code	
	Residence: 1 party access charge (.00 Cheraw EAS)	\$10.80 ,00 10.80	R7	(R)
	Business: 1 party access charge (.00 Cheraw EAS)	\$ 21.60 .00 21.60	C1	
	Public Telephone Access Serivce (.00 Cheraw EAS)	21.60 00 21.60	CN	
	Key system lines (.00 Cheraw EAS)	21.60 	KT	
	PBX lines (.00 Cheraw EAS)	21.60 00 21.60	P1	(R)
	Jefferson Exchange*			
	Residence: 1 party access charge	\$ 10.80	R1	
	Business: 1 party access charge	\$ 21.60	Bi	
	Public Telephone Access Service	21.60	CM	
	Key system lines	21.60	KK	
]	PBX lines	21.60	PA	

^{*} Only one party service offered for business or residence.

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3.2 MONTHLY EXCHANGE RATES (Cont'd)

3.2.1 Flat Rate Service (Cont'd) McBee Exchange*		Tariff Code	
Residence: 1 party access charge (.00 Hrtv. EAS)	\$ 10.80 \(\frac{.00}{10.80}\)	R2	(R)
Business: 1 party access charge (.00 Hrtv.EAS)	\$ 21.60 00 21.60	B2	
Public Telephone Access Service (.00 Hrtv. EAS)	21.60 	CF	
Key system lines (.00 Hrtv.EAS)	21.60 00 21.60	KL	
PBX lines (.00 Hrtv.EAS)	21.60 00 21.60	P6	(R)

^{*} Only one party service offered for business or residence.

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3.2 MONTHLY EXCHANGE RATES (Cont'd)

	3.2.1 Flat Rate Service (Cont'd)		Tariff Code	
	Bethune Exchange*		Code	
	Residence: 1 party access charge (.00 Camden EAS)	\$ 10.80 00 10.80	R4	(Ř)
	Business: 1 party access charge (.00 Camden EAS)	$\begin{array}{r} \$21.60 \\ -0.00 \\ \hline 21.60 \end{array}$	B5	
	Public Telephone Access Service (.00 Camden EAS)	21.60 	CE	
0 4 2007	Key system lines (.00 Camden EAS)	21.60 	KF	
APR	PBX lines (.00 Camden EAS)	21.60 	РН	(R)
	0	Residence: 1 party access charge (.00 Camden EAS) Business: 1 party access charge (.00 Camden EAS) Public Telephone Access Service (.00 Camden EAS) Key system lines (.00 Camden EAS)	Residence: 1 party access charge \$ 10.80 .00 Camden EAS .00 10.80	Residence: 1 party access charge \$ 10.80 R4

^{*} Only one party service offered for business or residence.

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MONTHLY EXCHANGE RATES (Cont'd) 3.2

3.2	2.1 Flat Rate Service (Cont'd)		Tariff Code
	Pageland Exchange* Residence: 1 party access charge	\$ 10.80	R1
	Business: 1 party access charge	\$ 21.60	B1
	Public Telephone Access Service	21.60	CM
	Key system lines	21.60	KK
	PBX lines	21.60	PA
	Patrick Exchange* Residence: 1 party access charge (.00 Cheraw EAS; .00 Hrtv. EAS)	\$ 10.80 00 10.80	R3 (R)
	Business: 1 party access charge (.00 Cheraw EAS; .00 Hrtv.EAS)	\$ 21.60 	В3
0 4 2007	Public Telephone Access Service (.00 Cheraw EAS; .00 Hrtv EAS)	21.60 00 21.60	CQ
APR (Key system lines (.00 Cheraw EAS; .00 Hrtv EAS)	21.60 00 21.60	KI
	PBX lines (.00 Cheraw EAS; .00 Hrtv EAS) Ruby Exchange*	21.60 00 21.60	(R)
	Residence: 1 party access charge	\$ 10.80	R1
	Business: 1 party access charge	\$ 21.60	B1
	Public Telephone Access Service	21.60	CM
	Key system lines	21.60	KK
* Only one p	PBX lines party service offered for business or residence.	21.60	PA

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3.2.2 LOCAL EXCEPTIONS

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50% discount on one (1) party residence access and EAS charges, as set forth in Section 3.2.1, for one (1) line only, one (1) location only.

A. Churches:

Exchanges	Tariff Code
McBee	C6
Patrick	C7
Jefferson	C8
Pageland	C8
Bethune	C5
Ruby	C8
Chesterfield	DH

B. Temporary suspension of service.

Exchanges Exchanges	<u>Tariff Code</u>
McBee	V6
Patrick	V7
Jefferson	V5
Pageland	V5
Bethune	VY
Ruby	V5
Chesterfield	V8

<u>Exchanges</u>	Tariff Code
McBee	V2
Patrick	V3
Jefferson	V1
Pageland	V1
Bethune	VZ
Ruby	V1
Chesterfield	V4

C. Chesterfield reduced rate.

Exchange Exchange	Tariff Code
Chesterfield	СВ

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3.2.3 LOCAL CALLING AREAS

The rates specified in Section 3.2.1 entitle customers to access all stations bearing the central office designations of additional exchanges as shown below. The local calling area of the exchanges in the left hand column also includes the exchanges listed in the right hand column.

Exchanges Additional Exchanges

Jefferson Bethune, Chesterfield,

McBee, Pageland, Patrick,

Ruby

McBee Bethune, Chesterfield.

Hartsville, Jefferson, Pageland, Patrick, Ruby

Ruby Bethune, Chesterfield,

Jefferson, McBee, Pageland,

Patrick

Chesterfield Bethune, Cheraw, Jefferson,

McBee, Pageland, Patrick.

Ruby

Bethune Chesterfield, Jefferson,

McBee, Pageland, Patrick,

Ruby, Camden

Pageland Bethune, Chesterfield.

Jefferson, McBee, Patrick,

Ruby

Patrick Bethune, Cheraw,

> Chesterfield, Hartsville, Jefferson, McBee, Pageland,

Ruby

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3.2.4 EXCHANGE MILEAGE CHARGES

- A. No exchange mileage shall apply within the Exchange Service area.
- B. No zone charges shall apply within the Exchange Service area.

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Sandhill Telephone Cooperative, Inc.

Response to Line 3010 – Milestone Certification (47 CFR §54.313(f)(1)(i))

Sandhill Telephone Cooperative, Inc. hereby certifies that throughout 2016, it took reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas and that requests for such service are met within a reasonable amount of time. If a request for broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream is unreasonable, the Company offers broadband service at the highest available speed.

ATTACHMENT - LINE 3026 ATTACHMENT REDACTED IN ENTIRETY